

EDUCATION

Secondary School of Education, Hospitality and Services | Informatics in Economics

2012 - 2016

Secondary school field of study focused on IT and Economics, supplemented by practical training in accounting and knowledge of hardware, software, operating systems, and computer networks.

WORK EXPERIENCE

EuroAgentur Hotels & Travel a.s. | Front Office Agent

2023 - PRESENT

Handling client requests, servicing reception peripheral devices, and resolving common technical issues for colleagues.

X Ski School | Ski Rental Technician

2023 - 2024

Operating a ski rental shop, servicing and maintaining ski and snowboard equipment, advising customers on suitable equipment, selling winter sports accessories, and supporting daily operations of the ski school

Newman School | Booking System Administrator

2022 - 2023

Managing and selling ski courses through a proprietary booking system, providing client support, and handling financial and administrative responsibilities.

Rip Curl | Sales Assistant

2021 - 2022

Sales and inventory management, maintaining store presentation standards, deputizing for the store manager, and managing warehouse records, including annual stocktaking.

McDonalds's | Crew Trainer

2019 - 2021

Working across kitchen and front counter stations, preparing food and beverages, training new crew members, and delivering fast customer service.

DosTransport s.r.o. | Warehouse worker

2016 - 2019

Receiving, sorting, and preparing incoming shipments, organizing warehouse inventory, distributing goods to local retail stores, and ensuring accurate and timely order fulfillment.

Skaterock.cz | Forum Administrator

2012

Managing an online forum, moderating content, and monitoring and eliminating spam.

SKILLS

- C2-level English proficiency
- Diagnosing and resolving common software and hardware issues
- Web and app development using JavaScript, React, Tailwind CSS, Next.js and Expo
- Advanced knowledge of macOS, iOS, Android and Windows operating systems
- Basic knowledge of computer networks and device management